

Condition of Sale and RMA Policy

1. Products shipped by AsiaRF come with a limited 13 months warranty. ASIARF warrants these products to be free from defects in material and workmanship under normal use and service for a period of 13 months from the date of shipment. Any ASIARF product that fails will be repaired or replaced with an equivalent component. (Exception of below item 2.) ASIARF makes no warranty as to the merchantability, fitness or application of the products.
2. Antenna policy. AsiaRF is not responsible for antenna deficiency after usage. Any claims should be made within 3 days upon receipt of the merchandise and under the condition of unused.
3. All claims for shortage or shipment errors must be made within 3 days upon receipt of the merchandise. Recipient must report to freight carrier immediately when damaged boxes are received. Risk of loss passes to purchaser upon shipment of product from ASIARF's facility.
4. Customer must contact ASIARF for a Return Merchandise Authorization number to return any item. All returns must include a copy of the packing slip as "Proof of Purchase" which includes the serial number of the item.
5. ASIARF may, at its sole discretion, exchange products or portions of a product. Any exchange will be made in accordance with ASIARF's exchange policies in effect on the date of the exchange.
6. All shipping charges are non-refundable. Items being returned, must be returned by prepaid freight.
7. In cases where AsiaRF determines that a returned AsiaRF Product is not covered under this limited warranty, including, without limitation, due to damages which are excluded from coverage or due to the warranty period having expired, the customer will be notified that the returned AsiaRF Product is not covered under this limited warranty and will be given certain service options. Should the customer refuse to pay for the repairs or purchase a new replacement AsiaRF Product, the customer has thirty (30) days from the date of being notified of its options to collect the returned AsiaRF product from AsiaRF or make arrangements with AsiaRF to ship such item back to the customer, at the customer's expense. After such thirty (30) day period, AsiaRF reserves the right to discard or otherwise dispose of the returned AsiaRF Product.

8. In cases where AsiaRF determines that a returned AsiaRF Product is not defective, AsiaRF shall return such AsiaRF Product to the customer. AsiaRF reserves the right to charge the customer for any shipping costs for returning such non-defective AsiaRF Product.
9. AsiaRF may refuse any package received by AsiaRF that: (i) does not have shipping prepaid; (ii) contains items that were not assigned an RMA number or accompanied by proper documentation. AsiaRF is not responsible for returning any of the aforementioned packages. In the event AsiaRF, at its sole discretion, returns such packages to the customer, the customer shall be responsible for the shipping costs for returning such packages.
10. AsiaRF is not responsible for any lost or missing item or package sent to AsiaRF, unless AsiaRF has accepted delivery of such item or package. The customer shall be responsible for providing proof of delivery (POD) to AsiaRF to evidence receipt by AsiaRF of such purported lost or missing item or package.
11. Limitation of Liability. Any liability for consequential and incidental damages is expressly disclaimed. AsiaRF's liability in all events is limited to, and shall not exceed, the purchase price paid.
12. In the event of default, the prevailing party in the legal action is entitled to recover attorney fees and court costs incurred in litigation of this matter.
13. AsiaRF warranty does not cover damage, deterioration or malfunction resulting from :
 - A. Accident, misuse, neglect, fire, water, lightening, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - B. Repair or attempted repair by anyone not authorized by AsiaRF.
 - C. Damage to or loss of any programs, data or removable storage media.
 - D. Software or data loss occurring during repair or replacement.
 - E. Any damage of the product due to shipment.
 - F. Removal or installation of the product.
 - G. Causes external to the product, such as electric power fluctuations or failure.
 - H. Normal wear and tear.
 - I. Any other cause which does not relate to a product defect.
 - J. Damage to, or abuse of, the surface of the product, such as cosmetic damage.